

LAUREN RAMIREZ

EDUCATION/CERTIFICATIONS

Doctorate Coursework in Public Health Education , American College of Education	2021 – 2022
Master of Public Health Promotion and Education , Benedictine University	2016
Bachelor of Science in Biomedical Sciences , University of South Florida	2006
♦ Registered Medical Assistant	
♦ Registered Phlebotomy Technician	

PROFESSIONAL BOARDS

OPEN ARMS RECOVERY SERVICES (OARS)

Board of Directors 2023 – Present

- ♦ Provide leadership to ensure that the organization's mission is being achieved
- ♦ Coordinate training on Narcan to the community and provide educational data
- ♦ Advocate for the organization and engage and support awareness of the mission
- ♦ Create and form community partnerships

AMERICAN MEDICAL TECHNOLOGISTS (AMT)

Task Force Board Member 2023 – Present

- ♦ Review the exam and provide feedback on ways to improve the exam content and structure
- ♦ Develop and revise test questions to ensure they are relevant, accurate, and up-to-date
- ♦ Collaborate with other task force members to identify emerging trends and changes in the industry and update the exam accordingly

ACCREDITING BUREAU OF HEALTH EDUCATION SCHOOLS (ABHES)

Standards Review Committee Board Member 2022 – Present

Medical Assistant Programmatic Advisory Committee Board Member 2016 – Present

- ♦ Collaborate with a team of industry leaders annually to review and revise standards
- ♦ Provide insight and knowledge to ensure the accreditation manual is updated annually
- ♦ Review program outcomes and data and adjust standards as needed
- ♦ Develop and maintain relationships with industry professionals

PROFESSIONAL EXPERIENCE

SALUS MEDICAL TRAINING, LLC

Owner and CEO 2022 – Present

- ♦ Instruct health training courses under American Heart Association and Safe Sitter curriculum guidelines
- ♦ Prepare and train individuals to provide effective and accurate CPR, first aid, and bloodborne pathogens on adults, children, and infants
- ♦ Sell and lead the instruction on proper automated external defibrillator (AED) usage among adults, children, and infants and
- ♦ Partner with community organizations and present Safe Sitter curriculum to instruct and train young adults on indoor, outdoor, online, and personal safety
- ♦ Certify young adults in Safety courses, including babysitting
- ♦ Consult and train newly hired medical assistants and phlebotomists in medical facilities
- ♦ Assist and prepare newly hired medical staff with credentialing processes and preparation

RASMUSSEN UNIVERSITY

2011 - 2022

Department Chair School of Health Sciences

2020 – 2022

- ♦ Enhanced and streamlined programmatic forms, processes, and procedures to improve the experience of students, faculty, and clinical sites

- ◆ Developed and organized an online file-sharing system to store documents and communication channels to encourage mentoring and information sharing between 14 program coordinators
- ◆ Enforced standards for 14 accredited programs and guided nine campuses through Accrediting Bureau of Health Education Schools (ABHES) programmatic reaccreditation ending in zero citation visits
- ◆ Led the evaluation of program outcomes and curricular assessment processes and oversaw programmatic updates and curriculum development activities
- ◆ Facilitated engaging programmatic meetings throughout the quarter, led national advisory board meetings, and coordinated 14 campus advisory board meetings
- ◆ Partnered with McGraw Hill, Kahoot, and GimKit to customize and enhance current tools within the program
- ◆ Developed and maintained partnerships with five medical physicians who advised all 14 campuses
- ◆ Initiated and reviewed 50+ clinical affiliation agreements and outside partnerships
- ◆ Created a robust onboarding process to support 14 program coordinators to encourage cross-functional leadership

Associate Academic Dean – Orlando, FL

2018 – 2020

- ◆ Hired, trained, and coached 40+ residential and online faculty
- ◆ Continuously and effectively communicated with 500+ campus students weekly
- ◆ Provided academic resources, guidance, and training for 500+ students and 40+ faculty
- ◆ Contributed to doubling the student population with a 98% growth in less than two years ending in 84% retention
- ◆ Supervised and delivered quarterly classroom observations for 40+ faculty
- ◆ Enforced and monitored compliance training for 40+ faculty
- ◆ Hosted and presented quarterly faculty meeting

Online Instructor-Health Sciences

2016 – 2018

- ◆ Facilitated health science courses
- ◆ Managed live session classrooms online
- ◆ Utilized Learning Management System (LMS) platforms: Angel, Blackboard, and Blackboard ULTRA

RASMUSSEN UNIVERSITY

Medical Assisting Program Coordinator

2011 – 2016

EVEREST UNIVERSITY

2010 – 2011

Medical Assisting Instructor and Externship Coordinator

- ◆ Trained and presented to campus staff and students on infection control safety measures
- ◆ Managed healthcare-associated infections and vaccination records
- ◆ Prepared and maintained student files per accreditation guidelines
- ◆ Recruited, hired, and managed new health science faculty
- ◆ Mentored new program coordinators and facilitated laboratory safety training
- ◆ Generated reports to university leadership on retention and placement progress

TEMPLE TERRACE FAMILY PHYSICIANS – Tampa, FL

2007 – 2010

AFTER HOURS PEDIATRICS – Tampa, FL

2006 – 2010

Medical Assistant

- ◆ Managed weight loss clinic while completing body mass compositions
- ◆ Obtained vital signs, performed phlebotomy and laboratory testing accurately
- ◆ Prepared exam rooms and verified necessary supplies and tools for minor surgeries
- ◆ Coordinated hospital administration
- ◆ Utilized electronic health record systems

PRESENTATIONS

- ◆ **Professional Development 2020** – Getting it Done for the Q1
- ◆ **Professional Development 2019** – Where's the Fire and How to Extinguish it Before it Starts
- ◆ **Professional Development 2019** – How to Slay Your Stress and Manage a More Effective Classroom
- ◆ **RAS Talks 2015** – How to Utilize Technology to Inspire a More Inclusive Classroom
- ◆ **Professional Development 2015** – How to Incorporate Technology into the Classroom, Putting Assessment at the Center of Your Teaching, Kahoot for the MA Classroom
- ◆ **ABHES National Conference 2014, 2015, 2016** – Technology Tools for Humanizing in Your Educational

- Environment, Best Practices for Allied Health Instruction, ApprenNet Video Discussion
- ◆ **FAPSC Conference 2014 and 2015** – Technology Tools for Humanizing in Your Educational Environment, Best Practices for Allied Health Instruction
- ◆ **Rasmussen Angel Platform and WebEx** – Presented and trained faculty and staff
- ◆ **Rasmussen Technology Showcase** - How to incorporate instructional videos in the classroom
- ◆ **Rasmussen Academic Symposium** - How to use mobile applications and incorporate technology into the classroom

AWARDS

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| ◆ ABHES/Elsevier Master Teacher Award | ◆ Keeper of the Dream |
| ◆ Zero Citations and Three Exceeds during Accreditation Site Visit | ◆ Employee of the Quarter |
| | ◆ Rasmussen College Proton Award |

OUTSTANDING CONTRIBUTIONS

- ◆ **Innovative Lab**– Participated on a team to refocus and redesign curriculum
- ◆ **Wolters Kluwer Academic Work** – Constructed 1,450 interactive game questions for health science textbook
- ◆ **Curriculum Developer** – Subject Matter Expert
- ◆ **Elsevier Academic Consultant** – Piloted SherPath product - mobile-optimized learning technology tool
- ◆ **ApprenNet Consultant** – Piloted ApprenNet product for implementation into the development of academic programs
- ◆ **Assessment Coordinator** – Served as map lead and collaborated with Health Science Chair
- ◆ **Exemplary Annual Reviews** – Consistently received exemplary performance faculty evaluations
- ◆ **Remarkable Student Evaluations** – Received exemplary ratings on the end-of-quarter student evaluations
- ◆ **Community Partnerships** – Collaborated with Career Services to establish medical partnerships with Moffitt Cancer Center, AdventHealth, and Women’s Care of Florida
- ◆ **Thought Leader** – Provided insight for National Healthcare Association (NHA) testing centers
- ◆ **American Medical Technologist** - member
- ◆ **AdventHealth Centra Care Flu Shot Drive** – Managed flu shot drives led by medical volunteers for all Florida campus locations and provided infectious disease control prevention training to volunteers
- ◆ **Moffitt Cancer Center** – Organized team of medical students to provide over 3,000 PPD injections to staff